



Welcome to the supportive community of:

The Township of Southgate

Grey Bruce Local Immigration Partnership works to fill critical gaps in the local labour force by welcoming newcomers to the region.



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Your First Call

Grey Bruce Settlement and Language Services for Newcomers

Grey Bruce Settlement and Language Services is here to support you in settling, integrating, and calling Grey / Bruce counties your new home.

This program offers free services to eligible newcomers in a central place to help you feel more connected to your new community. This is made possible through the many resources and partnerships with other local service agencies.

Connect with us today!



Settlement Services phone number: 519-371-9222

Email: settlement@osgb.ymca.ca



Grey Bruce Settlement and Language Services

We can help, support, and assist clients with:

- Free eligible Language classes (LINC)
- Interpretation and translation services
- Citizenship Test Preparation classes and Application Review
- Banking
- Employment
- Applying for government documents
- Housing support
- Childcare support
- Transportation support
- Workplace Integration Assistance

*Grey Bruce Settlement and Language Services is a collaboration between YMCA of Owen Sound Grey Bruce and Welcoming Communities Grey Bruce.



2-1-1: Help and Information

211 is a helpline that can direct you to many helpful services including translation services, English as a second language courses, employment programs, and more.



Phone (multiple languages) or Text (English): 211

Email: 211info@communityconnection.ca

Website: www.newcomersbrucegrey.ca

Municipal Contact Information

If you have questions about your new community of the Township of Southgate, use the contact information below to get answers to your questions.



Phone number: 519-923-2110

Email: info@southgate.ca

Website: www.southgate.ca

Townhall Address and Office Hours

Municipal Office

Address: 185667 Grey Road 9 – Dundalk, ON, N0C 1B0

Office Hours: Monday – Friday

8:30 AM – 4:00 PM

Council, Committees and Boards

Southgate Council is composed of a Mayor, Deputy Mayor and five Councillors who are all elected at large.

The Township of Southgate has several committees and boards which help contribute to the betterment of our community. If you wish to view the Township of Southgate Council videos, please visit our YouTube Channel

<https://www.youtube.com/user/SouthgateTownship>.

If you wish to receive electronic copies of past years agendas and minutes, please contact a member of the Clerk's Department or email: clerks@southgate.ca

Health

If you need medical help, you can visit the closest hospital, make an appointment with a nurse practitioner, or visit your family doctor. The Canadian Mental Health Association Grey Bruce (CMHA Grey Bruce) provides a variety of mental health and addiction services.

If you need help finding a family doctor, please contact **Grey Bruce Settlement and Language Services (p. 3)**.

Hospitals



Hospital Name: Markdale Hospital

Phone Number: (519) 986-3040

Address: 55 Isla Street, Markdale On, N0C 1H0

Hospital Name: Owen Sound Hospital

Phone Number: (519) 376-2121

Address: 1800 8th St E, Box 1800, Owen Sound, ON, N4K 6M9

Hospital Name: South Bruce Grey Health Centre Durham Site

Phone Number: (519) 369-2340

Address: 320 College Street, Durham, ON, N0G 1R0

Doctor's Office



Phone number: 519-986-2222

Address: 53 Main St W, Dundalk, On N0C 1B0

Mental Health and Addiction Services



Canadian Mental Health Association (CMHA)

Grey Bruce

Phone number: (519) 371-3642 or 1-888-451-2642

Website: greybruce.cmha.ca



Transportation

Transportation options for your municipality are listed below. To find out what transportation services are available and if you are eligible for transportation supports, please contact **Grey Bruce Settlement and Language Services (p. 3)**.

Public Transportation Options



County Transportation: Grey Transit Route

Need to get around parts of Grey, Bruce, or Dufferin counties? The Grey Transit Route has you covered. Connected, comfortable, and affordable. The Grey 't Way to Travel! **Reserved your seat in advance, either CALL or BOOK ONLINE.**

CALL: 226-910-1001

BOOK ONLINE: www.grey.ca/gtr



GTR Phone Line Hours

Monday to Sunday	Statutory Holidays
<p>GTR Phone Line – OPEN 8:00 a.m. to 5:00 p.m.</p>	<p>GTR Phone Line - CLOSED</p>

Fares / Payment Options



Payment can be made **ONLINE** by:

- Credit Card
- Debit Credit Card
- Ticket/Coupon Code

Payment can be made over the **PHONE** by:

- Credit Card
- Debit Credit Card
- Ticket/Coupon Code
- Exact Cash

Schools and Childcare

Schools in Grey and Bruce counties are primarily public or catholic and belong to the Bluewater District School Board, the Bruce-Grey Catholic District School Board, or the Conseil Scolaire Catholique Providence. Some schools provide before and after school childcare. Visit their website for more information (see below).

Bluewater District School Board

**Central Office Address:**

Bluewater District School Board Education Centre
P.O. Box 190, 351 1st Avenue North
Chesley, Ontario N0G 1L0

General phone number: (519) 363-2014

Email: info@bwdsb.on.ca

Website: <https://www.bwdsb.on.ca/>

Bruce-Grey Catholic District School Board

**Catholic Education Centre:**

Bruce-Grey Catholic District School Board
799 16th Ave.
Hanover, ON N4N 3A1

General phone number: (519) 364-5820

Email: bruce_grey@bgcdsb.org

Website: <https://www.bgcdsb.org/>

Providence Catholic School Board / Conseil Scolaire Catholique Providence



(External) Office Address:

Conseil Scolaire Catholique Providence
7515 Forest Glade Drive
Windsor, ON
N8T 3P5

General phone number: (519) 948-9227

Website: <https://www.cscprovidence.ca/>

Grey / Bruce School Name:

Saint-Dominique-Savio Catholic School

800 East 23rd Street
Owen Sound, ON
N4K 6Z5

Your location will determine whether your child(ren) will attend school within Southgate or in one of the neighbouring communities. Please visit [BusPlanner](#) where you can fill in your address to determine which school you should be attending or contact the appropriate school board to determine which school is right.

Local School Locations Near Township of Southgate

Elementary School



Dundalk & Proton Community School | **Location:** Dundalk

Highpoint Community School | **Location:** Dundalk

Egremont Community School | **Location:** Holstein

French Immersion Elementary School



MacPhail Memorial Elementary School | **Location:** Flesherton

Secondary School / High School



Grey Highlands Secondary School | **Location:** Flesherton



Churches or Places of Worship Serving Southgate

Below is a list of some churches and other places of worship in or near the Township of Southgate.

St. Patrick's Roman Catholic Church	046045 Southgate Township Rd 4	Conn
Woodland United Church	Southgate Rd 8	Mount Forest
St. Andrews Presbyterian Church	72838 Sideroad 7	Southgate
Amos Presbyterian Church	224081 Southgate Rd 22	Holstein
Country Gospel Church	Southgate Rd 24	Dundalk
Dundalk Wesleyan Church	752202 Ida St.	Dundalk
St. John's Roman Catholic Church	160 Main St. E	Dundalk
Dundalk United Church	200 Main St. E	Dundalk
Holstein Presbyterian Church	392042 Grey County Rd. 109	Holstein

Food and Groceries

Below is a list of stores in or near Township of Southgate that might help you find the ingredients you need for your favourite dishes.



Grocery Store: Dundalk Foodland

Phone number: 519-923-3630

Address: 320 Main St E, Dundalk ON, N0C 1B0



Grocery Store: Holstein General Store

Phone number: 519-334-3310

Address: 392046 Main St N, Holstein ON, N0G 2A0



Emergency Food Sources

Below is a list of emergency food sources in or near the Township of Southgate:



Food Bank: Dundalk Food Bank

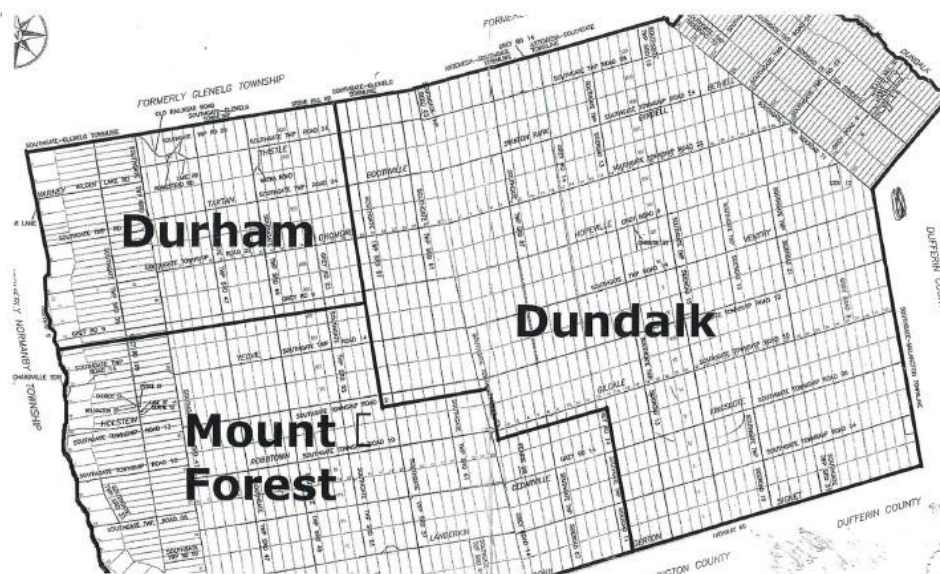
Phone number: 519-923-0454

Address: 80 Proton Street N, Dundalk, ON N0C 1B0

Emergency Services



The Township of Southgate is serviced by 3 Fire Departments: Dundalk, West Grey, and Wellington North. To determine which department services you, please see the Fire Service Areas Map below.



The Dundalk Volunteer Fire Department is home to Southgate's Chief Fire Official who oversees all fire related services within the Township. For more information, contact the Dundalk Fire Department at (519) 923-2402 located at 85 Dundalk St, Dundalk, ON N0C 1B0.

For emergency assistance dial 9-1-1 or 1 888 310-1122
1 888 310-1133 (TTY)

Anywhere in Ontario, 24-hour toll free

Nearest OPP Detachment Stations:

Chatsworth

317057 6 & 10 Hwy, PO Box 307
RR 2, P.O. Box 307
Chatsworth, Ontario
N0H 1G0
(519) 794-7827

Markdale

23 Greenview Lane
Markdale, Ontario
N0C 1H0
(519) 986-2211

Dufferin

506312 Highway 89
Mono, Ontario
L9V 1H9
(519) 925-3838

Public Libraries

Public libraries are free to use, and offer lots of things to borrow, programs to attend, and services to use. Visit your public library to get a library card, borrow books, movies, and music, and find out all they have to offer. Most libraries have computers and printers, meeting rooms, and free Wi-Fi. Library websites provide access to online information and entertainment, like movies, eBooks, newspapers, magazines, as well as educational resources.

Bruce County Public Library



There are 17 Branches of Bruce County Public Library. You are welcome to visit any of the Branches, and your Library card will work at all of them. Find out more about locations, services, and hours of operation:

Website: library.brucecounty.on.ca

Email: libraryinfo@brucecounty.on.ca

General phone number: 519-832-6935

Grey County Libraries



Public libraries in Grey County operate independently throughout the region.

A list of public libraries in Grey County can be found online on the Grey County website.

Website: grey.ca/libraries

Local Libraries



Southgate Ruth Hargrave Memorial Public Library

Address: 80 Proton Street North, Dundalk ON Canada, N0C 1B0

Phone Number: (519) 923-3248

Website: library@southgate.ca



Mount Forest Public Library

Address: 118 Main St. N P.O. Box 309, Mount Forest, ON, Canada, N0G 2L0

Phone Number: (519) 323 - 4541

Website: mtforestlib@wellington.ca

Your New Home!

There is lots to learn about your new home. Here are a few things you should know:

Register Your Mail



Most residents residing within the Town of Dundalk will be required to contact Canada Post on 111 Main Street East in Dundalk to register for mail delivery. For more information for the Mount Forest, Conn, Durham, Holstein, and Ayton areas, please visit the local Canada Post Office.

Owning a Pet



Licences / tags are required for dogs. Learn more at:

Website: <https://www.southgate.ca/en/municipal-services/canine-control.aspx>

Snow Removal



The town / county takes care of snow removal on public roads and sidewalks. Driveway clearing - by shoveling or using a snowblower - is the responsibility of all homeowners.

Parks and Playgrounds



We have many parks and playgrounds for you to enjoy. Addresses / maps can be found at:

Website: www.southgate.ca

Property Taxes



Property taxes are paid by every property owner to help pay for services like road maintenance, policing, fire services, recreation and more. If you have questions about your property tax bill, call us at:

Phone number: 519-923-2110 ex 221

Septic Systems



Depending on your living accommodations and your location in Grey or Bruce counties, you might have a septic system. Proper care and maintenance of your septic system is very important. Learn more about how to manage your septic system here:

Website: <https://www.publichealthgreybruce.on.ca/>

Garbage and Recycling

Garbage and recycling services help keep our community clean and safe. Garbage and recycling pick-up is done by the Township of Southgate. If you live in an apartment or condo, check with your building manager about garbage and recycling services.

The green compost cart is collected every week, and the blue recycle cart and grey garbage carts are collected on alternating weeks. Please refer to the 2023 Cart Collection Schedule & Zone Pick-up Map for further details.



You can find out **pick-up dates / times** for garbage and recycling in our community on this website.

Website: <https://www.southgate.ca/en/municipal-services/waste.aspx?mid=91376#Curbside-Cart-Collection>



If you need to report a missed pick-up of either garbage or recycling, you can call.

Phone number: 519-923-2110 ex 252

Meet Your Community: Groups and Events

If you are looking to connect with the people in your new community of the Township of Southgate, try volunteering for a committee or attending a local event.

List of Local Community Groups

Egremont Optimist Club

Website: <https://egremontoptimist.ca/>

Address: 392137, Grey County Rd 109, Holstein, ON N0G 2A0

Phone Number: +1 (226) 770-0183

Email: egremontoptimist88@gmail.com

Dundalk and District Lions Club

Contacts:

Rob Sturrock **Email:** estate_sturrock@hotmail.com

Junctian Community Initiatives

Phone Number: (519) 574-8039

Website: <https://junctianci.com/>

List of Annual / Upcoming Community Events

Holstein Maple Fest

Event Information / Website: www.holsteinmaplefest.com

Canada Day Fireworks

Date / Time: July 1, 2023, at the Holstein Dam and Jubilee Park

Dundalk Fall Fair

Date / Time: Second Weekend of September Annually

Event Information / Website: <https://www.dundalkfair.com/>

Holstein Agro Expo and Rodeo

Event Information / Website: <https://www.holsteinagroexpo.com/>



Things To Do

Spending time outdoors or participating in recreation opportunities is important for your mind and body. Here's a list of our top five activities we think you should explore!

- 1) Visit the Grey Roots & Archives Museum and be inspired by the history of Grey Bruce located at 102599 Grey Road 18, RR4 Owen Sound, ON Canada N4K 5N6.
- 2) Visit the Blue Mountain and go skiing/snowboarding, visit the shops and restaurants in the village, relax at the Plunge! Aquatic Centre, play a round of golf or take a trip on the gondola up the mountain for breathtaking views. Open all year round!
- 3) Explore a self-guided trail of caves, caverns and crevasses carved millions of years ago by glacial ice and savour the breathtaking lookouts from the highest point of the Niagara Escarpment. Located at 260 Scenic Caves Road, Blue Mountains ON L9Y 0P2.
- 4) Take a hike on one of our beautiful trails - [Must-see Bruce Trail Hikes | Grey County's Official Tourism Website - Visit Grey](#)
- 5) Paddle the Beaver River and explore what Grey Bruce's nature has in store - [Paddling the Beaver River | Grey County's Official Tourism Website - Visit Grey](#)

County Tourism Resources



Grey County Tourism - Visit Grey: www.visitgrey.ca

Bruce County Tourism - Explore the Bruce:
www.explorethebruce.com



For more information about available local recreational programs, please check out our website.

Website:

<https://www.southgate.ca/en/recreation/recreation.aspx>

Connect with Us – Township of Southgate

We know you will have lots of questions and we want to help you settle into your new home. Here are all the ways you can contact us:

**Website**

Stay up to date by visiting our website:

www.southgate.ca

**Give Us Your Feedback**

Get involved in your community by providing feedback and participating in community engagement projects:

<https://www.southgate.ca/en/current-opportunities/items-open-for-public-comment.aspx>

**Main Office - Location**

185667 Grey Road 9
Dundalk, ON
N0C 1B0

**Call**

519-923-2110

**Email**

info@southgate.ca

About Grey Bruce Local Immigration Partnership

Our partnership spans across county lines, and community signs. Our coordination runs along sandy shorelines and flows over rolling fields. It reaches deep into Lake Huron and scales the Niagara Escarpment.

Collectively, we strive to build stronger communities through awareness, outreach, inclusion, and equity to ensure immigrants and newcomers become welcome neighbours throughout Grey and Bruce Counties. The Grey Bruce Local Immigration Partnership works in collaboration with service-based organizations to ensure that new residents thrive and enhance the vibrant, diverse, and colourful landscapes they now call home.



Coordinating, Collaborating, and Connecting

How do we build a more welcoming and inclusive Grey / Bruce?

How can we work together to make it easier for newcomers to settle here?

These questions are at the heart of the Grey Bruce Local Immigration Partnership (GBLIP).

The GBLIP recognizes that immigration will continue to play a key role in the economic future of Grey and Bruce Counties. To support better immigration outcomes, the Partnership administers the GBLIP – a collaborative, community initiative designed to improve the integration of newcomers in Grey Bruce.

Launched in June 2020, the GBLIP works at the local level to foster a community that is welcoming and inclusive and to support newcomers in becoming fully engaged in the social, economic, political, and cultural life of Grey and Bruce Counties.

This is achieved through focus on four priority areas:

- 1) Improving the coordination of settlement and integration services
- 2) Raising awareness around the needs of newcomers
- 3) Supporting community-level research and planning
- 4) Fostering welcoming communities.



The GBLIP is one of the many **Local Immigration Partnerships (LIPs)** sponsored by **Immigration, Refugees, and Citizenship Canada (IRCC)**. This federal initiative addresses the growing need for systematic community planning around immigrant attraction and retention.

LIPs are underpinned by the understanding that:

- Newcomers play an important role in the Canadian economy and society.
- In the near future, some industries and regions will depend on immigration to fulfill their labour needs.
- Municipalities and community groups are best positioned to improve settlement and integration outcomes for newcomers.
- The provision of basic settlement services is not sufficient to ensure success – consideration of newcomer needs must be incorporated into all aspects of community planning.

Settlement Strategy

The GBLIP Settlement Strategy 2025 is the culmination of more than a year of research and consultation, including 8 focus groups involving 62 participants across Grey Bruce and extensive surveys of both immigrants and the community at large.

The Settlement Strategy acts as the guiding document for the work of the GBLIP – providing a road map for how to build more welcoming and inclusive communities in Grey Bruce and improve the integration outcomes of newcomers.

It includes four strategic priorities:

- 1) Build Capacity
- 2) Strengthen Community
- 3) Cultivate Prosperity
- 4) Foster Inclusion

We are pleased to invite you to explore the full version of the GBLIP Settlement Strategy 2025 on our website:

Website: <https://greybrucelip.ca/settlement-strategy>

Have any questions for GBLIP? Contact Us!

Address: Corporation of the County of Grey
595 9th Ave East
Owen Sound Ontario N4K 3E3

Phone number: +1 519-372-0219 ext. 6108

Email: immigrationpartnership@grey.ca

Have Feedback for Us?

Please complete this short survey about the Welcoming Package to help us serve the community better.

Survey Website Link: bit.ly/GBLIP-welcome

Scan the QR Code to access the survey:

